

Arizona

Board of Behavioral  
Health Examiners

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# NEWSLETTER

## Staff Spotlight

Juleen Lino

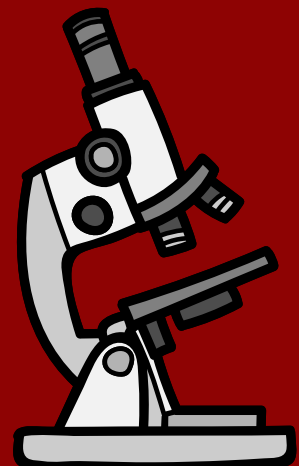


I've been with the board for almost 4 years and I'm currently the renewal specialist. The Board has evolved over the years in a few ways. One of the ways the board has improved is the continuing number of people applying for licensure. Even though Covid took a hit for everyone around the world, it did open up the possibilities for therapists and future applicants to provide services for many people who needed those services during that hard time. I have talked to a wide range of people from the US and other countries that want to be licensed in our state more than when I first started in 2021. Another way the Board has evolved over the years is going paperless. Yes, technology may not be for everyone, but our new system applying for licensure online vs paper applications is another convenient way for applicants/licensees to apply easier, see the application status and communicate with staff a little quicker. The thing that motivates the most about the board is helping people. These people who come from another state or just graduated call for our assistance to be licensed here in our state. When they pass their test, it is a good feeling to hear their excitement in their voice over the phone or an email eager for their future license. The board is important to me because it gave me appreciation for the Counselors, Social Workers, Addiction Counselors and Marriage and Family Therapists. They have a huge important job to provide services to people where mental/behavioral health can save many lives. There is always something new to learn at the board and it definitely takes all of us as staff at the board to keep that system strong.

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### FOR BOARD UPDATES, REMINDERS & FUN FACTS

Scope of practice is not the same as scope of competency. You must have the education, training and experience when treating clients.



## Client Confidentiality

Licensees need to take reasonable precautions to protect client confidentiality in the event of the counselor's termination of practice, incapacity, or death and appoint a records custodian when identified as appropriate





## A WORD FROM OUR BOARD

Dr. CRYSTAL KREGER  
LMFT



As a new Board member, I'd like to introduce myself. My name is Dr. Crystal Krueger and I have been on the Board since June of 2024. I am passionate about maintaining the integrity of the mental health field and ensuring that our field holds a high standard of excellence. I believe this is done through thoroughly understanding each unique situation and weighing this against the laws and ethics that guide us as licensed professionals. Over the years, I have seen the Board make licensure more accessible for applicants and I am passionate about ensuring that our licensees have a voice while holding standards that ensure the safety of the public.

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*is a form of*  
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